



**ATTENTION:**  
**A NEW OFFENDER TELEPHONE SYSTEM**  
**Is Coming Soon For The**  
**Louisiana DOC**

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This is notice that the Louisiana Department of Public Safety and Corrections will soon be moving to a new provider for our offender telephone system. We will be posting more details as the dates for the change gets closer.

**Once moved over - Friends and Family will:**  
**Contact SECURUS' Correctional Billing Services (CBS) at:**  
**1-800-844-6591**

**On the new system, the following number will display for Caller ID when**  
**a call is placed:**  
**1-866-718-4777**

**\*\* FRIENDS AND FAMILY – PLEASE NOTE \*\***

- **DO NOT SET UP ACCOUNTS NOW!** More details will be posted on when Friends and Family can start opening accounts and funding calls. When switch becomes official, you will be able to call 800-844-6591 to set up accounts.
- Under **NO** circumstance will Securus contact you asking for payment.
- Look for further updates on [www.doc.la.gov](http://www.doc.la.gov).